

# Need IT Help?

## Connection/Setup Instructions

For setup of TV, Game Console, Pharos Printing, Wireless, go to:

[www.pace.edu/reslifeIT](http://www.pace.edu/reslifeIT)

For Cable TV Channel Listings, go to:

[www.pace.edu/reslifeTV](http://www.pace.edu/reslifeTV)

## App Downloads

MyPace Mobile App: [www.pace.edu/mypacemobile](http://www.pace.edu/mypacemobile)

MS Office 365 & Other Apps: [adam.pace.edu](http://adam.pace.edu)

## Contact ITS Help Desk

Submit request online: [itshelpdesk.pace.edu](http://itshelpdesk.pace.edu) (*MyPace login required*)

***Select the appropriate category/service to submit your ticket.***

***Type "Move-In" in ticket subject field to expedite follow-up.***

Or... Submit request by email: [pacehelpdesk@pace.edu](mailto:pacehelpdesk@pace.edu)

***Type "Move-In" in email subject field to expedite follow-up.***

Or... Call ITS Help Desk: **914-773-3333**

*Summer Hours: Monday – Friday, 9am-5pm*

***Note: For Fall/Spring semester hours, visit [www.pace.edu/helpdesk](http://www.pace.edu/helpdesk)***

## General Inquiries (Not IT-related)

Call University Operator: **(855) PACE-311** or  
**(855) 722-3311** (from a Pace phone, dial: 311)

*Regular Hours: Monday – Friday, 8:30am-5:00pm*