

**Elisabeth Haub
School of Law
Spring 2025 Orientation**

Law ITS

PACE UNIVERSITY

Information Technology Services

Law ITS Team

Jackie Benaroch, Manager of Ed Media and Law ITS

Danny Mathew, AV Support Specialist

Nesta Wright, IT Support Specialist

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Information Technology Services

CONTACT

Help Desk Walk-in Location and Hours

Aloysia Hall Room 302
Monday through Friday
9:00 a.m.–5:00 p.m.

[Law ITS website](#)

Email: pacehelpdesk@pace.edu

Phone Support Information

Monday through Thursday
8:00 a.m.–7:00 p.m.
Friday, 8:00 a.m.–6:00 p.m.
Saturday, 12:00 p.m. –4:00 p.m.

(914) 773-3333
[Help Desk](#)

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ITS WEBSITE

- [New Student Checklist](#)
 - Review the New Student Checklist for important steps needed for account activation, access to systems, familiarizing policies, and more.
- [Student Digital Toolkit](#)
- [IT Support and Services](#)
- [Important Tech Tools for Learning](#)
- [Alert System](#) – To receive time sensitive emergency notifications via telephone, email or text.

COMPUTER LABS

- **Main Floor of Law Library**
- **Glass 300**
- **Windows 10 / Office 365**

STUDENT PRINTING

- **Pharos print release stations**

- **\$30.00 free print pages (Spring, Summer I, Fall)**

Printing Type

Black and White

Color

Printing and Copying

6¢ for 1st side 3¢ for 2nd side

30¢ for 1st side 27¢ for 2nd side

(printing is double sided by default)

Scanning

2¢ per scan

2¢ per scan

- **Four printers in Gerber Glass, and one in Dannat Hall lounge area.**

[Visit the Student Printing website](#) for more info

WIRELESS

- **PACE-WIFI**
- **PACE-GUEST** (active student, staff, or faculty)
[wireless website](#)
- **LAN ports**



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[Law ITS website](#)

EXAM4

- [Exam4 website](#)
- Enables you to take exams on your laptop
- **Wait for email instructions from LAW ITS, install the software as indicated**
- Take a practice exam, familiarize yourself with the software, word count, etc. prior to your first exam



EXAM4 REQUIREMENTS

Exam4 currently supports: (What OS Version do I have?)

Windows 11 (Home, Pro, Edu and Enterprise) [versions 20H2**, 21H1**, 21H2**, 22H2]

Windows 10 (Home, Pro, Edu and Enterprise) [versions 21H2**, 22H2**, 23H2, 24H2]

macOS 15.x.x Sequoia

macOS 14.x.x Sonoma

macOS 13.x.x Ventura

macOS 12.x.x Monterey**

**** Extegrity Support for these operating systems ends August 1, 2025**

Please note: You must also have full administrative rights to your device in order to run Exam4. Users of institutionally owned/controlled devices should contact their IT Department for assistance.



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