# **Phone Conference Call Instructions**

Set up and join phone conference calls anytime, even with external callers, without assistance from a Pace 311 operator.

## Information needed for a conference call:

- Dial-in Numbers: (212) 346-1500 or (914) 597-8500

  ☐ Internal participants can also dial \*\*8 from a Pace phone
- Call leader's (or meeting organizer's) Conference ID
- **Date and time** of conference call

Note: The information above must be provided to all callers. To obtain your permanent Conference ID, sign in to <a href="mailto:dialin.pace.edu">dialin.pace.edu</a> with your MyPace username and password (username format should be <a href="mailto:PACE\username">PACE\username</a> or <a href="mailto:username@pace.edu">username@pace.edu</a>).

# How to join a conference call:

### Participant (Internal or External Callers):

- 1. Call one of the numbers above or dial \*\*8 from internal Pace phone
- 2. Enter Conference ID (provided by call leader/meeting organizer) and press #
- 3. Say your name (when prompted) and press #

### **Call Leader (meeting organizer):**

- 1. Dial \*\*8 from Pace phone or call one of the numbers above
- 2. Enter your *Conference ID* and press #
- 3. Press \* and enter your *Dial-in PIN*

Note: Entering your Dial-in PIN gives you additional control features (DTMF commands). Visit <u>dialin.pace.edu</u> and sign in with your MyPace username and password to see a list of DTMF commands, or to reset your Dial-in PIN (username format should be *PACE\username* or *username@pace.edu*).

### Have questions about using Skype for Business for conference calls?

Contact the Pace Information Center during normal business hours: Phone: (855) PACE-311, or Email: info311@pace.edu



To learn more about Skype for Business, visit www.pace.edu/skype

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